

Best S.T.E.P. Forward Sports Cancellation Policy

Once billing is submitted to SDRC for program payment, the client's space is secured and cannot be canceled. This is because equipment orders and service provision are initiated immediately upon registration.

Non-Refundable Payments: All payments are non-refundable after the registration deadline.

Cancellations: Program fees and associated equipment costs are forfeited for cancellations made after the registration deadline.

If a client cancels services mid-session, Best S.T.E.P. Forward reserves the right to bill for any remaining services allocated for the season.

This procedure is essential to maintaining scheduling commitments, ensuring quality staffing, and delivering a consistent experience for all participants.